

Supported Operating Systems and Browsers

The following statements outline the scope of Mobiliti's general device and operating system support. Only devices explicitly listed in the Certified Device List are fully supported. Other devices that conform to the general support policy below may function with Mobiliti.

Operating System	Minimum OS Version Support	Maximum OS Version Support	Hardware Requirements	Browser Support	Channel Support
Android	Android version 2.2	All later major version updates are supported; for example 2.3, 4.0, 4.1, 4.2, 4.3, 4.4	<p>Remote Deposit Capture support requires a camera of at least two mega-pixels in resolution</p> <p>Mobiliti does not support the use of the Android 'Developers options' settings</p>	<p>Only the default installed browser is supported</p> <p>For the majority of devices this is the Android Browser</p> <p>For devices such as the LG Nexus 4 and Motorola RAZR M where Chrome is the default browser, this will be supported</p> <p>Beta versions of browsers, such as Chrome Beta, are not supported.</p> <p>The SMS channel is only supported for Android devices that have SMS capability</p> <p>Only tablet devices explicitly listed in the certified device list are supported. Note that for the application, these devices use the same app as the phone devices.</p>	<p>Touch Browser</p> <p>Android Application</p> <p>SMS</p>

Operating System	Minimum OS Version Support	Maximum OS Version Support	Hardware Requirements	Browser Support	Channel Support
iOS- iPhone	iOS version 5.0.1	All later major version updates are supported; for example 5.1, 6.0, 6.1, 7.0 Beta releases of iOS will not be supported until they are publicly released	None	Only the default installed browser is supported For all iPhone devices this is the Safari Browser Beta versions of all browsers, such as Chrome Beta, are not supported.	Touch Browser iPhone Application SMS
iOS - iPad	iOS version 5.0.1	All later major version updates are supported; for example 5.1, 6.0, 6.1, 7.0 Beta releases of iOS will not be supported until they are publicly released	Remote Deposit Capture support requires a camera of at least two mega-pixels in resolution (Note: the iPad 1 and iPad 2 do not meet this requirement)	Only the default installed browser is supported. For all iPad devices this is the Safari Browser. Beta versions of all browsers, such as Chrome Beta, are not supported.	Touch Browser iPad Application
BlackBerry	BlackBerry OS version 4.2 (non-touch screen devices) BlackBerry OS version 4.7 (touch screen devices)	BlackBerry OS Version 5.1	None	Only the default installed browser is supported For all BlackBerry devices this is the BlackBerry browser	Base Browser SMS
BlackBerry	BlackBerry OS version 6	All later major version updates are supported; for example 6.1, 7, 10	For touch browser support, devices must support WebKit rendering (OS 6.0 and above)	Only the default installed browser is supported For all BlackBerry devices this is the BlackBerry browser	Touch Browser SMS

Operating System	Minimum OS Version Support	Maximum OS Version Support	Hardware Requirements	Browser Support	Channel Support
Windows Phone	Windows Phone OS version 7.5	All later major version updates are supported; for example 7.8, 8.0	None	Only the default installed browser is supported, third-party browsers are explicitly not supported. For Windows Phone 8 devices, this is Internet Explorer 10 or above. For Windows Phone 7.5 devices, this is Internet Explorer 9. No Beta versions are supported.	Touch Browser SMS
All other operating systems	Not Applicable	Not Applicable	None	Only the default installed browser is supported Beta versions and third-party browsers such as Opera are explicitly excluded	Base Browser SMS

For all device types, only devices running an unmodified version of the manufacturer-supplied operating system are supported.

Supported Networks in the US – All Channels

The Mobiliti product supports the Tier 1 carriers in the U.S., including:

- AT&T®
- Verizon®
- Sprint®
- T-Mobile®

Mobiliti's support for non-Tier 1 carriers depends on the contractual agreement between the SMS gateway provider (aggregator) and the individual carrier. Contact the SMS Platform Manager at Fiserv for questions about a specific carrier's support for Mobiliti.

Latest Certified Device List

Phone Channel

Brand/ Manufacturer	Model	New To the List	OS	iPhone App	Android Phone App	Browser
Apple	iPhone 3G		iOS	N	N	Y
Apple	iPhone 3GS		iOS	Y	N	Y
Apple	iPhone 4		iOS	Y	N	Y
Apple	iPhone 4S		iOS	Y	N	Y
Apple	iPhone 5		iOS	Y	N	Y
Apple	iPhone 5S	Y	iOS	Y	N	Y
Apple	iPhone 5C	Y	iOS	Y	N	Y
AT&T	Fusion 2	Y	Android	N	Y	Y
BlackBerry	Bold 9650		BB OS5/6	N	N	Y
BlackBerry	Bold 9900		BB OS7	N	N	Y
BlackBerry	Curve 8500 (all)		BB OS5	N	N	N
BlackBerry	Curve 9300 (all)		BB OS5/6	N	N	Y
HTC	8X		WP8	N	N	Y
HTC	Desire HD / Inspire 4G		Android	N	Y	Y
HTC	Droid DNA		Android	N	Y	Y
HTC	Droid Incredible 4G	Y	Android	N	Y	Y
HTC	EVO 3D / EVO V		Android	N	Y	Y
HTC	EVO 4G LTE		Android	N	Y	Y
HTC	EVO Design 4G		Android	N	Y	Y
HTC	EVO Shift 4G		Android	N	Y	Y
HTC	Incredible		Android	N	Y	Y
HTC	Incredible 2		Android	N	Y	Y
HTC	Merge	Y	Android	N	Y	Y
HTC	One		Android	N	Y	Y
HTC	One S		Android	N	Y	Y
HTC	One V		Android	N	Y	Y

Brand/ Manufacturer	Model	New To the List	OS	iPhone App	Android Phone App	Browser
HTC	Sensation		Android	N	Y	Y
HTC	ThunderBolt		Android	N	Y	Y
HTC	Vigor / Rezound		Android	N	Y	Y
HTC	Wildfire S		Android	N	Y	Y
Huawei	Ascend II		Android	N	Y	Y
LG	Motion 4G		Android	N	Y	Y
LG	Nexus 4		Android	N	Y	Y
LG	Optimus 2X		Android	N	Y	Y
LG	Optimus Elite		Android	N	Y	Y
LG	Optimus G		Android	N	Y	Y
LG	Optimus V U T S Q M C One		Android	N	Y	Y
LG	Revolution		Android	N	Y	Y
LG	Spectrum		Android	N	Y	Y
Motorola	Atrix		Android	N	Y	Y
Motorola	Atrix 2		Android	N	Y	Y
Motorola	Atrix HD		Android	N	Y	Y
Motorola	Droid 2		Android	N	Y	Y
Motorola	Droid 3		Android	N	Y	Y
Motorola	Droid 4		Android	N	Y	Y
Motorola	Droid Bionic		Android	N	Y	Y
Motorola	DROID RAZR / MAXX		Android	N	Y	Y
Motorola	DROID RAZR HD / MAXX / Electrify 2		Android	N	Y	Y
Motorola	DROID RAZR M / Electrify M		Android	N	Y	Y
Motorola	Droid X		Android	N	Y	Y
Motorola	Droid X2		Android	N	Y	Y
Motorola	Electrify / Photon 4G		Android	N	Y	Y
Nokia	Lumia 710		WP7.5	N	N	Y
Nokia	Lumia 820/822		WP8	N	N	Y
Nokia	Lumia 900	Y	WP7.5	N	N	Y
Nokia	Lumia 920 / 928		WP8	N	N	Y

Brand/ Manufacturer	Model	New To the List	OS	iPhone App	Android Phone App	Browser
Samsung	Admire		Android	N	Y	Y
Samsung	Droid Charge		Android	N	Y	Y
Samsung	Exhibit II		Android	N	Y	Y
Samsung	Galaxy Nexus		Android	N	Y	Y
Samsung	Galaxy Note		Android	N	Y	Y
Samsung	Galaxy Note II		Android	N	Y	Y
Samsung	Galaxy Proclaim		Android	N	Y	Y
Samsung	Galaxy S (includes Aviator, Blaze, Epic, Fascinate, Mesmerize)		Android	N	Y	Y
Samsung	Galaxy S IV / S IV Active	Y	Android	N	Y	Y
Samsung	Galaxy S II		Android	N	Y	Y
Samsung	Galaxy S III		Android	N	Y	Y
Samsung	Galaxy S Stratosphere		Android	N	Y	Y
Samsung	Infuse 4G		Android	N	Y	Y
Samsung	Nexus S		Android	N	Y	Y
T-Mobile	myTouch 4G		Android	N	Y	Y

Tablet Channel

Brand/ Manufacturer	Model	New To the List	OS	Tablet App
Apple	iPad 1		iOS	Y
Apple	iPad 2		iOS	Y
Apple	iPad 3		iOS	Y
Apple	iPad 4		iOS	Y
Apple	iPad Mini		iOS	Y

Appendix

Known Issues

Device	Issue	Workaround
Motorola Droid X	When the camera is started, an out-of-memory exception occurs. This exception only occurs with the original factory firmware.	Motorola has an update that resolves this issue. Suggest the user update the device to the latest firmware.
Samsung Galaxy S II, S IV	When the Developer Options "Do not keep activities" option is selected, the user is unable to use Mobile Deposit.	<p>Tell the user to:</p> <ol style="list-style-type: none"> 1. Open Settings > More > Developer Options. 2. In the Apps section, clear the check box next to Do not keep activities.